

The spread of COVID-19 across the world and in South Africa has had a bearing on almost every sphere of life. While I must say we have seen nothing like this before, we are learning every day to get better at dealing with disruptions caused by this pandemic.

As this outbreak has grown to pandemic proportions, our top priority continues to be the health and safety of Team Centrax while maintaining high levels of services to our clients.

We have proactively taken a series of steps to ensure the safety of Team Centrax and mitigate the risks to client deliverables.

We are closely following the Government's guidelines for health and safety, and we are committed to adhering to the current lockdown procedures underway in South Africa.

We have implemented the needed changes to our workforce structure and have boosted our all digital collaboration tool capacity to meet increased demands with most of Team Centrax working remotely.

As a born Digital company and with our readiness for remotely working capability, it has been business as usual with our clients and we will continue to serve our RFX's and existing SLA's and will communicate with our clients unless otherwise things change.

We are ensuring the balance of customer and business demands on one hand, and employee safety and wellbeing on the other.

As we navigate through unique times like these, it is important to understand that in every crisis there are new opportunities. We need to steer through this with resilience, determination, and compassion.

I urge everyone to follow the advisories laid out by the Department of Health authorities and regulatory bodies.

I am sure we will emerge much stronger as we overcome these state of affairs.

Keep well and stay in good health.

Ms Lele Msimango  
Executive Director and COO